

## HHSA/CSWD Rental & Service Matrix (831) 637-9293







Please also see our website for all program applications [www.sbccab.com](http://www.sbccab.com)



Rental Program Name	Who's Eligible	Program Services	Requirements
Project RoomKey R2	Homeless: Individual/Family	<b>Assistance with:</b> Hotel Voucher	<ul style="list-style-type: none"> <li>• Must be COVID Impacted</li> <li>• Must currently be homeless</li> </ul>
ESG Rapid Rehousing  <b>Staff – Diana Ballard</b> <a href="mailto:d Ballard@cosb.us">d Ballard@cosb.us</a>	Homeless: Individual/Family	Housing relocation and stabilization services and/or short-and/or medium-term rental assistance as necessary to help homeless individuals or families (living in shelters or in places not meant for human habitation) move as quickly as possible into permanent housing and achieve stability.	<ul style="list-style-type: none"> <li>• Must currently be homeless</li> <li>• Must be Income eligible</li> <li>• Must be referred by CoC</li> </ul>
Helping Hands  <b>Staff – Christina Muirhead</b> <a href="mailto:cmuirhead@cosb.us">cmuirhead@cosb.us</a>	Individual/Family	Helping Hands is considered a Permanent housing program for chronically homeless individuals and families with disabilities. (Disability/Medical diagnoses must be supported by documentation certified physician or therapist)	<ul style="list-style-type: none"> <li>• Medically needy and:                             <ul style="list-style-type: none"> <li>○ Must be homeless for 12 months consecutive or</li> <li>○ 4 episodes + in the past 3 years;</li> </ul> <i>Defined as HUD definition of “living in a place not meant for human habitation”. (Homeless verification required by third party)</i> </li> <li>• Must be referred by CoC</li> </ul>
HOPWA <b>Staff – Diana Ballard</b> <a href="mailto:d Ballard@cosb.us">d Ballard@cosb.us</a>	Individual/Family	HOPWA funds can be used to provide direct assistance to low-income households who need help paying their rent, supportive services	<ul style="list-style-type: none"> <li>• Must be HIV or AIDS positive</li> <li>• Must be Income Eligible</li> </ul>
HOME TBRA  <b>Applications were opened from 5/17/21-5/31/21</b> <b>Staff-Nora Dozal</b> <a href="mailto:n dozal@cosb.us">n dozal@cosb.us</a>	Individual/Family	HOME funds can be used to provide direct assistance to low-income households who need help paying their rent. HOME funded Tenant-Based Rental Assistance (TBRA) is a rental subsidy that helps make up the difference between what a renter can afford to pay and the actual rent for a home. Low-income households can receive HOME TBRA to help pay rent, utility costs*, security deposits, and utility deposits*.	<ul style="list-style-type: none"> <li>• Must have a lease agreement</li> <li>• San Benito County Resident</li> <li>• Must be Income Eligible</li> </ul> <i>*Utility deposit assistance must be provided in conjunction with a TBRA security deposit or monthly assistance program. In addition, utility deposit assistance may be used only for utilities permitted under the Section 8 utility allowance. This includes electric, gas, water and trash, but does not include telephone and cable television</i>
HOME Resource Center (831) 256-1852	Homeless Individuals	24/7 Homeless Shelter offers bed, showers, 3 meals/day, laundry, wrap-around services	<ul style="list-style-type: none"> <li>• Must be non-accompanied homeless individual</li> </ul>
Community Homeless Solutions (831) 256-1852	Homeless Individuals	6 Transitional Units for Homeless individuals for up to 18 months. On-site Kitchen & Laundry	<ul style="list-style-type: none"> <li>• Must be non-accompanied homeless individual</li> <li>• Rent based on Income</li> </ul>
Housing Support Program (HSP) (831) 636-4180	Families	Must be enrolled in CalWORKS	<ul style="list-style-type: none"> <li>• Referrals by CalWORKS ONLY</li> </ul>
HDAP <b>HHSA Staff</b> <b>(831) 636-4180</b>	Individual/Family	Temporary supportive housing program for homeless individuals and families with disabilities.	<ul style="list-style-type: none"> <li>• Must be currently homeless</li> <li>• Must be seeking Disability benefits</li> </ul>
ERAP	Families	CA Emergency Rental Assistance Program - Qualifying renters and landlords now eligible for 100% of rent and utilities owed.	<ul style="list-style-type: none"> <li>• Apply online at: <a href="https://housing.ca.gov/covid_rr/index.html">https://housing.ca.gov/covid_rr/index.html</a></li> </ul>

This matrix is to be used as a guide but is in no way conclusive for determining eligibility or denying services/application submittal.

# CSWD Services Matrix – 1161 San Felipe Road, Hollister, CA 95023

Program Name	Who's Eligible	Program Services	Requirements
 <b>Staff: Trino Serrano</b> <a href="mailto:jserrano@cosb.us">jserrano@cosb.us</a>	Individual/Family	Assistance with: Utilities ( <i>Eligible Utilities include PG&amp;E, Propane or Wood</i> )	<ul style="list-style-type: none"> <li>• Must be Income Eligible</li> <li>• Must be a San Benito County Resident</li> <li>• Must be legal resident</li> </ul>
Utility Assistance <b>Staff: Nora Jimenez</b> <a href="mailto:njimenez@cosb.us">njimenez@cosb.us</a> 	Individual/Family	UTILITY ASSISTANCE for up to 3 months are available for: <ul style="list-style-type: none"> <li>• Water/Sewer, Energy (PG&amp;E), Waste/Garbage</li> </ul> Must Reside in <ul style="list-style-type: none"> <li>• City of Hollister</li> <li>• San Juan Bautista</li> <li>• County of San Benito</li> </ul>	<ul style="list-style-type: none"> <li>• Must be Income Eligible</li> <li>• COVID-19 related impact</li> <li>• Must be a San Benito County Resident</li> <li>• Family/Household is not able to access other payment assistance for same costs (no duplication of benefit)</li> </ul>
Winter Shelter  <b>(831) 637-9293</b>	Families	Temporary housing program for families with children age 17 and under from December-March	<ul style="list-style-type: none"> <li>• Must currently be homeless</li> <li>• Must be Income Eligible</li> <li>• Must be a San Benito County Resident for 30 days</li> <li>• Must have children ages 17 and under (up to 18 if still in school)</li> </ul>
 CSWB	Individual/Family	Volunteer Income Tax Assistance provided FREE income tax preparation services during February - April	<ul style="list-style-type: none"> <li>• Must earn \$56,000 or less</li> </ul>
CSBG CARES <b>Staff – Nora Dozal</b> <a href="mailto:ndozal@cosb.us">ndozal@cosb.us</a>	<input checked="" type="checkbox"/> Youth ages 4-18 	Youth Services: Tutoring, educational/ school supplies, etc: Provides scholarship and equipment/supplies for Youth Enrichment programs to include Sports, Arts, Theater, Dance, Tutoring, Soccer, Cheer, Football, Music, etc.	<ul style="list-style-type: none"> <li>• COVID Impacted:</li> <li>• Must be ages 4-18</li> <li>• Must be Income Eligible</li> <li>• Must be a San Benito County Resident</li> </ul>
CSBG CARES <b>Staff – Diana Ballard</b> <a href="mailto:dballard@cosb.us">dballard@cosb.us</a>	Individuals/Families <input checked="" type="checkbox"/> Seniors <input checked="" type="checkbox"/> Veterans	Rental Assistance, Water/Garbage/Internet, Food Vouchers for: Seniors age 60+ (\$37,459) Veterans Services (\$37,459)	<ul style="list-style-type: none"> <li>• Must be Covid Impacted</li> <li>• Seniors must be 60+</li> <li>• Veterans Must provide ID or DD217</li> <li>• Income Eligible</li> <li>• Must be a San Benito County Resident</li> <li>• More criteria TBD</li> </ul>
Reduced Fee/No Fee Identification Card	Individual	Provides reduced fee/no fee ID verification form for clients who have lost their ID card ❖ <i>If client is on Cash Aid, they must get the form from their worker</i>	<ul style="list-style-type: none"> <li>• Determined eligible for assistance at CSWD but have lost ID (Drivers License Not Eligible)</li> </ul>
 Employment Services	Individual/Family	America's Job Center of California: Employment Services 1111 San Felipe Road, Suite 107, Hollister. CA 95023	<ul style="list-style-type: none"> <li>• <a href="http://www.sbcjobs.org">www.sbcjobs.org</a></li> <li>• (831) 637-5627</li> </ul>

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