

Sunnyslope County Water District **ANNOUNCES:**



NEW

Online Services for Bill Payment and E-Bill

You can now view and/or pay your monthly Sunnyslope Water utility bills with our **NEW online payment system**. The payment system is PCI compliant and offers safe, secure, and 24-hour access to your account. Your monthly utility bill can be paid via check or credit card. All payments will be recorded on Sunnyslope Water's system in real-time and all transaction receipts are stored in your payment history. The new online payment system also provides features such as AUTO-PAY and E-BILL for your convenience.

Enrollment is easy. Go to www.sscwd.org and click on the ONLINE BILL/PAYMENT link. Once you register your Sunnyslope account, just follow the on-screen instructions.

IMPORTANT INFORMATION ABOUT FEES:

The bill payment service is subject to a **nominal charge**. When paying by check (coming directly from your checking account), the fee is graduated until you reach payments of greater than \$99, which are then maxed out at \$1.20 flat fee. When paying by credit or debit card with a VISA or MASTERCARD logo, the fee varies depending on the rate negotiated with the credit card company. The payment detail will itemize the fees included before final submission.

IF YOU ALREADY USE OUR FREE "IN-HOUSE" AUTOPAY:

We encourage you to sign up for the FREE E-BILL service. You will receive an email notification that your E-BILL is ready to be viewed. You can then access your E-BILL via logging in to the online payment system. The E-BILL will be stored for up to 2 years for your records.

No matter how you choose to pay your bill, you can have safe, secure, and free 24-hour access to your water usage and billing histories.

Office: 831-637-4670
Fax: 831-637-1399
Web site: www.sscwd.org

If you need assistance with the Online Bill Pay process, please call the office; we love hearing from you.