



Don't flush this!

When you use your toilet, shower, washing machine or dishwasher, wastewater leaves your home through pipes that connect to the city sewer system.

Anyone who uses the city sewer system should be responsible for what they flush or pour down drains.

Basically, the only thing you should ever flush down a toilet is human waste (urine and feces) and toilet paper. Here is a list of some things to keep out of the toilet.

- disposable diapers
- tampons and tampon applicators
- sanitary napkins
- cotton balls and swabs
- mini or maxi pads
- condoms
- cleaning wipes of any kind. Even those labeled "flushable".
- facial tissue
- bandages and bandage wrappings
- automotive fluids, paint, solvents, sealants and thinners poisons and hazardous waste

Unused Medications

- Do not flush unused medications down the toilet. You can safely dispose of medications in the garbage, or take medications to an approved prescription drug take-back site

Fats, Oils and Grease (FOG)

- Grease in sewer pipes causes sewer maintenance problems for property owners and the city. Never pour grease in your sink drain and try to use your garbage disposal less.

DROUGHT UPDATE

NEW EMERGENCY WATER CONSERVATION REGULATIONS

California is entering a fourth year of severe drought. The State Water Resources Control Board recently adopted expanded emergency regulations to safeguard the state's remaining water supplies. Locally, our main water supply is derived from groundwater. It is not being naturally replenished by rainfall during the drought. In addition, our imported water has been dramatically cutback due to the lack of rainfall and snowpack.

We need to stretch our water supply as much as possible! All customers are urgently asked to make every effort to conserve water and abide by the following regulations and restrictions. Otherwise, our community may face even more drastic reductions in water use. All customers are mandated to reduce water consumption by 25% **compared to their water use in 2013**. The WRASBC can assist you! (see back page)

OUTDOOR WATER RESTRICTIONS

- Landscape watering shall be limited and restricted to no more than two (2) days per week. Odd numbered addresses are hereby restricted to watering on Tuesdays and Saturdays. Even numbered addresses are hereby restricted to watering on Wednesdays and Sundays.
- No watering of landscaping between the hours of 9am and 5pm by means other than drip irrigation or hand watering with a quick acting positive shut off nozzle.
- No washing down sidewalks, driveways, or other hardscape surfaces.
- No watering landscape in a manner that causes runoff to adjacent property, non-irrigated areas, private and public walkways, roadways, or parking lots.
- No washing of cars without the use of a quick acting , positive shutoff nozzle.
- No operation of decorative fountains or other water features unless the water is recirculated.

GENERAL

- Leaks, breaks and malfunctions of irrigation systems and plumbing equipment causing waste of water shall be repaired and corrected within a reasonable amount of time as determined by the District Manager of Sunnyslope County Water District or the City Manager of the City of Hollister.

PROHIBITONS AFFECTING COMMERCIAL BUSINESSES

- Restaurants and other food service establishments can only serve water on request;
- Operators of hotels and motels must provide guests with the option of choosing not to have towels and linens laundered daily and prominently display notice of this option.
- **Penalties for violating the outdoor water restrictions shall be:**
- **First Violation** - written notice with an opportunity to correct violation.
- **Second Violation** - \$100 penalty for a violation within 12 months of First Violation.
- **Third Violation** - \$250 penalty for a violation within 12 months of Second Violation.
- **Fourth Violation** - \$500 penalty and installation of a flow restrictor at the water meter at the customer's expense for each and every violation within 12 months of a Third Violation.

The WRASBC has free signage for restaurants and hotels

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Representing the City of Hollister, the City of San Juan Bautista, Sunnyslope County Water District, and San Benito County Water District.

MAY IS WATER AWARENESS MONTH

WRASBC FREE Services & Rebates:



Turf Removal Rebate

The WRASBC is offering residential and commercial customers rebates in return for reducing the amount of lawn area in their landscapes and replacing with low water use landscapes. The WRASBC will rebate you up to \$1.00 for every square foot of lawn area removed (up to 500 sq'). Lawns must be well maintained before removal.

Landscape Hardware Rebates

The Water Resources Association has rebates on hose timers, rain sensors and MP Rotator irrigation nozzles and sprinkler bodies with pressure regulators. 50% rebate (up to \$100) on qualifying products.



Free Water Wise Landscape Plans

The Water Resources Association has FREE water wise landscape plans. Three different garden design concepts (\$500 value). Installing a water wise garden will save water and money, plus they require less maintenance time.

Home Water Survey (Our most popular service!)

The Survey includes: irrigation check, suggested watering schedule, leak check, showerheads and faucet aerators, high-quality hose nozzle, water softener assistance



Water Softener Assistance and Rebate Program

Have a WRASBC technician inspect and check your water softener to make sure it is set properly for hardness levels. Rebates are available for those customers transitioning to an offsite regeneration service or demolishing their self-regulating water softener that uses salt or potassium. Rebates: \$250-\$300



High Efficiency Clothes Washer Rebates

These washers use half as much water as traditional top loading clothes washers. These machines also use less detergent and help us protect our groundwater supplies. Energy Star® rated clothes washers qualify. Rebate: \$100

Toilet Program (Free Toilets or Rebates)

Customers that have toilets that are 1992 or older qualify. These older toilets use from 3.5—7 gallons of water for each flush. New toilets flush from 1.28—1.6 gallons per flush. The Water Resources Association has free toilets or a \$75 rebate is available when you purchase your own.



Green Business Certification:

The WRASBC is working together with the San Benito County Chamber of Commerce, San Benito County Integrated Waste Management and PG&E to assist, recognize and promote businesses and government agencies that volunteer to operate in a more environmentally responsible way.



Additional Programs:

A Water Conservation Specialist is available to give presentations at schools, Service Clubs & local community organizations. Learn about the Water Cycle, our local water supply and water issues locally / state-wide. Fieldtrips to the reclamation plant and water treatment plant can also be arranged.

*** Special Rules & Conditions apply, call for details. Rebates are subject to available funds**